

Module 11. Working as a Team

PALLIUM

Module 11
WORKING AS A TEAM

*TEAM =
Together **E**veryone **A**chieves **M**ore*

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Module 11
Outline

Section 1: Theory Burst

Large group discussion

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Discussion

Discuss the following series of six questions.

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Discussion
Question 1

1. What are the benefits of working as a team in palliative care?

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Why is a Team Needed
in Hospice Palliative Care?

- Complex needs of patient and family cannot be met by one person
- Each of us brings our beliefs, culture and past experience as well as our own physical, emotional, and spiritual wounds to the work we do – we are far from whole or complete
- Whole person care requires a “whole person” so until one comes along – use a team

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Hospice Palliative Care Team Purpose

- To care for and support the patient and family through the illness
- To co-ordinate care and help navigate the patient and family through the healthcare system
- To support each other in the difficult work of caring for people and family at the end-of-life

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Benefits of Working in a Team

- Can address the many dimensions of the illness experience
- Improved decision-making
- Difficult decisions can be discussed and shared
- Mutual support

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Discussion Question 2

1. What are the benefits of working as a team in palliative care?
- 2. Who constitutes "the team" in your setting?**

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Discussion Question 3

1. What are the benefits of working as a team in palliative care?
2. Who constitutes "the team" in your setting?
- 3. What are the challenges to working as a team?**

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What are the Barriers to Teamwork and Hospice Palliative Care in Your Community?

- Time?
- Style of practice?
- Resources – human and financial?
- Education needs?
- Information resources?
- Communication resources?

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Discussion Question 4

1. What are the benefits of working as a team in palliative care?
2. Who constitutes “the team” in your setting?
3. What are the challenges to working as a team?
- 4. What are the challenges you face in your specific discipline related to caring for terminally ill patients?**

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Discussion Question 5

1. What are the benefits of working as a team in palliative care?
2. Who constitutes “the team” in your setting?
3. What are the challenges to working as a team?
4. What are the challenges you face in your specific discipline related to caring for terminally ill patients?
- 5. How can you more effectively work as a team in your setting or community?**

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Discussion
Question 6

1. What are the benefits of working as a team in palliative care?
2. Who constitutes "the team" in your setting?
3. What are the challenges to working as a team?
4. What are the challenges you face in your specific discipline related to caring for terminally ill patients?
5. How can you more effectively work as a team in your setting or community?
- 6. How can you support one another as a team?**

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Characteristics of an Effective Team

What are the characteristics of an effective team, whether it be a formal or informal team?

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Do You Wish to Be a Hospice Palliative Care
Champion in Your Area?

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The standard you create in your community is the one you will live and die by.

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Take Home Points

- Effective teams share leadership and have flexible professional roles with them
- Teams are interdependent and share strengths and vulnerability
- The team is greater than the sum of its individual members
- Working as a team can reduce barriers to providing quality palliative care

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